NEWSLETTER

SEPTEMBER ISSUE

Import Auto, Inc.

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WWW.AIAREPAIR.COM

Back to School!

The shop felt a little extra lively last month as we celebrated Scarlett's last day of summer vacation. Before she headed back to school, the guys in the shop gave her a cheerful send-off, wishing her the very best for the year ahead. Moments like these remind us that our team is more than just co-workers, we're a family that cheers each other on, both in and out of the shop. These guys have watched her grow up so this moment was priceless. Good luck this school year to all the kiddos!



Fun Fact: Fire Truck Edition

Unlike most vehicles, fire trucks are built for power and accessibility in emergencies.

Their massive engines sit closer to the center of the vehicle for better weight distribution and stability. That means when it's time for maintenance, our technicians actually have to open the hood from the opposite direction to reach the engine and its components. It's just one of the unique challenges (and rewards!) of keeping these lifesaving vehicles in top shape.



Go Gold This Month

September is Children's Cancer Awareness Month, a time to honor brave kids and families affected by cancer. Let's raise awareness, support research, and bring hope to young warriors everywhere. We have gold ribbons at the shop if you know a family and would like to fill out one with their name we will proudly display it!



Scarlett Responding For Duty!

On her very last day of summer vacation, Scarlett got a behind-the-scenes look at our city garage and even had the chance to see a fire truck up close!

This special visit gave her a firsthand look at the impressive equipment and hardworking teams that help keep our community safe and running smoothly.

What a memorable way to wrap up summer and head into a new school year!



We had a fascinating visit at the shop recently from one of our customers, a registered flight nurse who partnered recently with the Venice Police Department's K-9 unit. He stopped by to show us his training companion — a realistic faux K-9 specimen that actually breathes and bleeds. This incredible tool is used to prepare

This incredible tool is used to prepare officers for emergencies, ensuring they know exactly how to respond if a police dog is injured in the line of duty. With the new law requiring injured K-9 officers to be airlifted to veterinary hospitals, this type of training is more important than ever. We're proud to support community heroes, both two-legged and four-legged!

We're always amazed at the incredible ways our clients serve our community!





Training for Tomorrow: Napa AutoCare Advantage







At American Import Auto, Inc., we believe that strong leadership in the front office is just as important as skilled technicians in the shop. That's why our team recently participated in a specialized NAPA AutoCare training focused on the vital role of the Service Manager. This program dove into what it takes to run a smooth, customer-focused operation — from managing workflow and communication to building trust with clients and supporting the technicians who keep vehicles running safely.

As a NAPA Gold AutoCare Center, we're committed to continually raising the bar. By investing in ongoing education like this, we ensure our service management team has the tools and strategies needed to deliver the exceptional experience our customers expect and



deserve.

As you can see in the photos, there was a full classroom and we ran into our friends from Xpertech, another local shop here in Englewood!

Jesse and Donna attended the training for American Import Auto. Look at our great teams coming together! Did you know we are a Napa Gold AutoCare Center?





O'Reilly Training

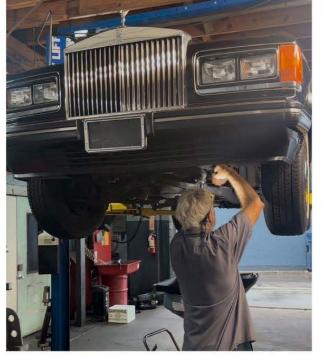
Our team recently attended an O'Reilly Auto
Parts training focused on vehicle misfires—a
common but sometimes tricky issue to
diagnose. From spark plugs and ignition coils to
fuel delivery and sensors, we dove into the root
causes of misfires and learned advanced
techniques to pinpoint and fix them efficiently.
This training ensures we stay ahead of the curve
and continue providing our clients with reliable,
expert service every time they visit.

Thanks O'Reilly!

Recipe of the Month

Slow Cooker Mustard Herb Chicken and Creamy Orzo. This slow-cooked chicken dinner is a hearty and delicious meal to come home to at the end of a busy day.

Grab the quick recipe here:
https://www.halfbakedharvest.com/mustard-herb-chicken-and-creamy-orzo/





Vehicle of the Month 1988 Rolls-Royce Silver Spur

This month, we're highlighting the 1988 Rolls-Royce Silver Spur, a true symbol of timeless luxury. Known for its elegant lines, spacious and meticulously crafted interior, and signature smooth ride, the Silver Spur exemplifies the craftsmanship and sophistication Rolls-Royce is celebrated for. From its classic chrome accents to the refined details in every corner, this car isn't just transportation—it's an

experience in prestige and style.

Tri-Chamber Business Connections!



We had such a great time at the Tri-Chamber Business Connections event at Plantation Golf & Country Club. It was a pleasure working registration alongside some amazing friends and colleagues, and even better getting to see so many familiar faces throughout the evening. It was so fun to mingle with everyone from 3 local chambers in the area.

A big thank you to Matthews Currie Ford for capturing the memories and to the Venice Chamber for always putting together such wonderful events that bring our communities together.

We're truly grateful for the chance to connect, share ideas, network, and meet potential new clients—and we even had the chance to do a little line dancing during the event. It's always a win when we can come together and support one another.

Are you curious on how to get more involved with our local Chamber of Commerce? Please email ccote@venicechamber.com

There are countless ways to get involved in our community — from local events and volunteer opportunities to connecting with fellow business owners and building your network. Don't miss your chance to be part of it!

Community Events (Let's Connect!)



VENICE AREA CHAMBER OF COMMERCE

THU, SEP 11, 9:50 AM ET



Emerging Professionals Connect



The City of Venice 24th Anniversary 9/11 Remembrance Ceremony will be held at Patriots Park, 800 Venetia Bay Blvd., at 9:59 a.m. Thursday, Sept. 11.

The event will include first responders with emergency vehicles, guest speakers and tributes, Venice Police and Fire Rescue presenting the colors, a proclamation presented by Mayor Nick Pachota, Venice Fire Rescue bell ringing for those lost, local student participation, and music.

All are invited; bring chairs. Arriving by 9:30 a.m. is encouraged.

Take time to invest in yourself—personally and professionally. Join us for an evening of networking, self-care, and meaningful connection at Nuview Medspa, designed for emerging professionals looking to connect, recharge, and grow.

Must be between the ages of 21-39 September 18th, 2025, 5-7PM @ Nuview Medspa

2nd Annual Trunk or Treat at
Matthews-Currie Ford! Friday,
October 24th, 2025 | 5:30 PM – 8:00
PM Matthews-Currie Ford | 130 N
Tamiami Trail, Nokomis, FL
Join us for a fun-filled night of
Halloween magic, family fun, and
community spirit at our 2nd Annual
Trunk or Treat! After a huge turnout
last year, we're back and planning an
even bigger celebration, and you're
invited!